

› NCSC TNO CYBER RESILIENCE RESEARCH PROGRAM

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MOTIVATION



1. Crisis Management - 1.2 Resilience

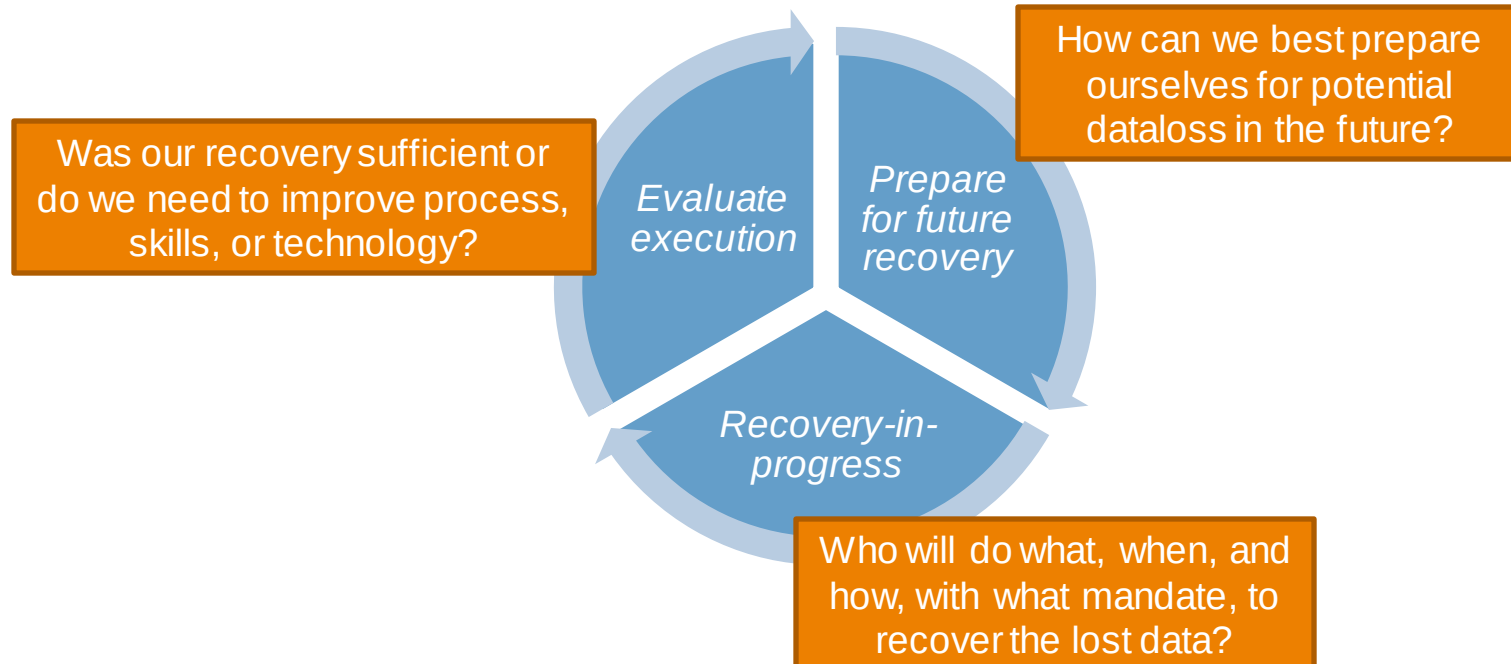
2. Risk Management – 2.3 Supply chain risk



<https://english.ncsc.nl/research>

ICT RECOVERY CAPABILITY

EXPLAINED WITH AN EXAMPLE OF DATALOSS



› **SUPPLY CHAIN RISK MANAGEMENT**

› **ICT RECOVERY CAPABILITY**

ICT RECOVERY CAPABILITY

Vision

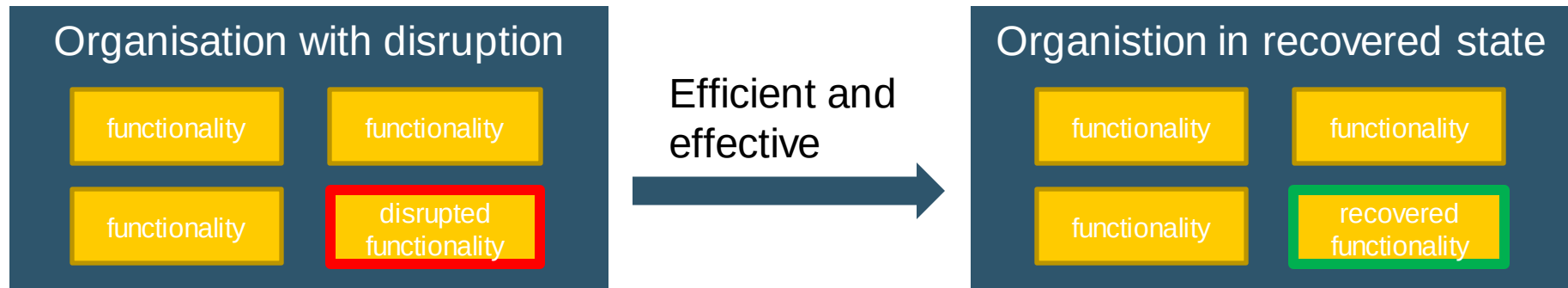
Growing complexity of digital infrastructures, more advanced cyber attacks → prevention is not always possible anymore

Alternative for prevention → resilient and adaptive recovery capabilities

Cooperation is a successfactor for recovery capability → in particular for large-scale, catastrophic incidents with (inter)national impact

ICT RECOVERY CAPABILITY – A DEFINITION

- › Focus on *functionality* provided by ICT
- › *Efficient* and *effective* actions
- › Complementary to preventive capabilities



ICT RECOVERY CAPABILITY DECOMPOSITION INTO IMPORTANT ASPECTS

Decomposition in

- › Six main aspects
- › And more sub-aspects

Decomposition is useful for:

- › Identifying specific strengths and weaknesses in recovery capability
- › Benchmarking



CONCLUSIONS 2020 RESEARCH

- › Status-quo of ICT recovery in 2020 (based on interviews with 9 large NL organizations):
 - › Importance of ICT recovery capabilities was recognized by all respondents
 - › Most important motive for building ICT recovery capabilities → the importance of ICT for the primary business functions of the organization;
 - › Most aspects of ICT recovery were found to be at appropriate levels, with some room for improvement
 - › Potential improvements: more frequent updates of incident scenario's, more realistic but potentially risky recovery exercises, expand collective recovery capabilities
- › Positive reactions towards informationsharing and (sectoral) collaboration

2021 RESEARCH – RECOVERY SELF-ASSESSMENT

- › *How can organizations*
 - › **measure** *ICT recovery capabilities,*
 - › **compare** *capabilities to other organizations',*
 - › *and **learn from** other organizations' best-practices?*
- › Target audience self-assessment (NL only):
 - › Government
 - › Critical infrastructure
 - › Large companies



WE WANT YOU!

Interesting? Please do not hesitate to contact us!
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A nighttime photograph of a city street featuring a prominent curved pedestrian bridge with a glass railing. The bridge is illuminated with warm lights, and its reflection is visible in the wet pavement below. In the background, there are several multi-story buildings with lit windows. A long-exposure light trail of a green vehicle is visible, curving along the bridge. The overall scene is a blend of urban architecture and modern transportation.

› **THANKS FOR YOUR ATTENTION**

TNO innovation
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