

# Blind Spot for work in general/ public health: a danger for the third pillar

Dr Peter C Buijs, TNO Work&Employment

**TNO** | Knowledge for business



# Each society needs a healthy workforce

- Prevention
  - Early detection
  - Adequate treatment
  - Rehabilitation
- 
- The five pillars are directed at prevention. However, even in the most perfect situation workers still will develop health problems. Then early detection/treatment/rehabilitation is at stake, often meaning: good coordination with OSH: the Third Pillar!
  - But: often separate worlds: OSH, Health Care, Social Security!

# What if OHS is not available?

Despite Alma Ata (1978), Beijing (1994), 'Workers Health' (2007) and BOHS however, only about 10-15% of the global workforce has access to a kind of OHS (WHO, 2009)

So who cares for the 85-90%?

Do we need a sixth pillar: health care?

# Structure of my presentation

- **Who do workers with health problems visit for medical help?**
- **Does 'help' include attention to 'work'?**
- **If not so – the Blind Spot - , does it matter?**
- **Conclusion regarding the Third Pillar**

# Workers visit General Health Care

- A minority of the global workforce has access to OHC, others visit general health care – if available... PHC manage 95% of all problems;
- PHC often the first to be consulted for work related diseases, being a substantial part of the diseases presented in PHC (Weevers ao, 2005);
- Europe: 'Brussels 1989 Directive' aimed at OHC for all workers in the member states. Yet 20 years later only Slovenia, France, Belgium, Finland and Holland have a 80-100% coverage;
- In most countries with a quite developed social security system workers finding themselves unable to work because of medical reasons, must visit (mostly) their GP, in order to get a sick note.

# The 'Dutch Case' (1)

Even in The Netherlands (90% OHS coverage; no sick note needed) most workers with health problems do visit their GP:

- Andrea (Occ Med, 2003) followed 12.000 employees *not on sick leave* for 6 months. Because of health problems 35% visited their GP, 3% their OP (when thinking at only psychological causes);
- 43% from 555 employees with fatigue visited their GP during 2 months *before* sick leave (OPs 11%). *After 4 weeks sick leave* 74% did visit their GP (OPs 69%) (Anema a.o. JOR 2006)

# The 'Dutch Case' (2)

Amstel&Buijs (OEM, 1999): from a sample of 232 Dutch OPs

- 57% thinks treating physicians have too little OHS knowledge;
- 52% thinks they don't take into account their patient's job;
- 49% thinks they do'nt realize sick leave can harm patients.

In 269 of 501 videotaped GP consultations with workers 'work' was mentioned, mostly by patients, without further exploration. Only in 25% of the cases GPs asked about work (NIVEL 2003);

vDijk a.o. (EJGP, 2006): from 13.000 workers visiting the GP within a year, GPs detected only 3844 as 'having work', of whom 61% were not asked about sick leave, working conditions etc.

# The 'Dutch Case' (3)

**NEA (TNO, 2004): 10.000 employees; response 56%;**

- within 1 year 47,3% visited a treating physician during sick leave; 64,5% of them said they were not asked about possible relations between health complaints and work(ing conditions);

Anema a.o. (JOR, 2006): from 555 employees with fatigue 43% did visit their GP during 2 months *before* sick leave; 26% of the GPs asked about working conditions or conflicts at work (OPs: 78%), and after 4 weeks sick leave, 35% did (OPs: 55%....)

**So most GPs seem to pay no attention to work relatedness**



# Does general primary health care elsewhere pay attention to work relatedness? (1)

- Stein found 60 patients reporting hazardous exposures at work, while 5 were recorded in PHC medical files (J Fam Prac, 1985);
- In a PHC survey 64% of 1000 textile workers reported symptoms indicative of an occupational disease; 4% said physicians told them they had such a disease (Herbert a.o. Am J Ind Med 1997);
- De Bono a.o. (Occ Med 1999) studied asthma patients; the job of 1/3 could have caused or contributed to it, but in only 18% there was any record of a GP reference to occupational asthma.

# Does general/primary health care elsewhere pay attention to work relatedness? (2)

- Clayton a.o found that only 32% of GPs (clinicians 0%; OPs 74%) knew the EB guideline on RTW-advice to patients after operation. Advices about sick leave duration varied from 2 - >12 weeks;
- (Politi a.o. (JOEM, 2004) analysed 2050 hospital medical charts: only 27,8% had an occupational history completed (GPs 24%) against 99% on age or gender;)
- 'Frequently, GPs do not recognize work-relatedness of diseases. That can cause more serious health problems, unnecessary (long) absenteeism and higher costs' (sytematic review Weevers a.o. Fam Pract 2005)

# ICOH London 2010

- Ops/GPs from 11 countries and 3 continents
- Almost all see sick listed workers for certification
- Almost all feel not well equipped/educated to perform

# Conclusions.....

- Landrigan a.o.: ‘Development of heightened sensitivity of PHC providers to occupationally induced disease is of urgent priority’ (Med Clin 1990)
- ‘Occupational illness plays a prominent role in the health of society, yet physicians often neglect occupational history-taking’. Politi ea (2004)
- “Current approaches have failed to achieve a desirable level of interest and involvement in OHC by the average primary care practitioner (Goldstein, Editorial, JOEM 2007)

## .....: a Blind Spot?

Blind Spot: A lack of attention, expertise and collaboration within general/primary health care, regarding the relation work - health.

- *Causal*: work as a cause of complaints/diseases
- *Conditional*: work as an (in)adaptable condition to enable people with a (chronic) condition to start/continue/resume work'.

# Problems related to the Blind Spot

1. Not enough expertise about, and/or paying attention to possible work relatedness of complaints or diseases;
2. A lack of collaboration/coordination with OSH (third pillar);
3. Organisation problems: waiting lists; only 'open' from 9-17 hrs; often having to return for diagnostic tests etc.;
4. Little attention to the worker perspective/patient empowerment.

PM. In Holland consensus between the main stakeholders (2005);

# Lack of cooperation regarding the third pillar

(Buijs a.o. OEM, 1999)

- Little cooperation; 9 out of 10 times OPs take the initiative;
- Yet > 80% of the GPs/OPs wants better cooperation, in order to improve reintegration and to avoid contradictory advises or medicalisation.

**Obstacles:** GPs fear OP abuse of information provided by them;

- think OPs serve employers more than employees;
- don't know what OPs really can do for their patients.

**Prerequisites:** OPs need to clarify their independent position;

- to take 'serving the worker's health' as their main principle;
- to promise they won't give GP info to others, without informed consent.

(See also De Bono (1999), Anema (2002), Beaumont a.o. (2003), Nauta (2004), Bakker (2005), BMJ editorial 2005, etc.).

# Do these ‘third pillar problems’ matter? (1)

Worldwide occupational risk factors are responsible for:

- 37% of back pain
  - 16% of hearing loss
  - 13% of COPD
  - 11% of asthma
  - 9% of lung cancer
  - 8% of injuries
- (WHO, Global burden of disease, 2002)

“Next to two million work-related death annually, work-related diseases will grow in relatively significance as component of morbidity and mortality of society as a whole, increasingly caused by shiftwork, overwork and work-related stress. Estimated costs: 3% of GNP” (Takala, AJIM 2007)



## Do these 'third pillar problems' matter? (2)

**Increase of health problems expected among work forces in Europe, N-America, Japan and elsewhere, because of:**

- ageing population
- enhancing the retirement age > 65 years old
- Higher barriers to get incapacity and disability benefits
- more chronic and life-style diseases
- improved medical treatment.

So - next to prevention - it becomes more and more important how treating physicians deal with work relatedness of health problems

# Do these ‘third pillar problems’ matter? (3)

## Potential consequences/risks for workers:

- Incomplete/inadequate medical histories, diagnoses and/or therapy;
- assessments without expertise of working conditions, while patients often take curative advices the most serious;
- not referring when necessary; referrals to health care provisions with long waiting lists and/or without occupational expertise;
- unclarity if work can be continued (adapted), while waiting for further clinical examination;
- No feedback to OSH about possible work relatedness
- *medicalisation* of complaints without medical cause (e.g. due to disturbed relations at work).

## Potential consequences (2)

Unnecessary (long) sick leave, which can lead to (permanent) disability - endangering workability and productivity - and to unemployment – a burden for social security and a considerable risk for health/wellbeing:

- GPs selected workers with MSD: after 18 months 44% was supported by unemployment funds or social welfare (RCT, Rothmans a.o. 2005)
- growing body of evidence shows that having/keeping/getting a job is good for health&well being (review 350 studies, Waddel&Burton 2006)
- Case: Jimmy, 42 years old, truck driver (McDonald, 2008)

# Conclusions (1): the third pillar is in danger

- Despite the best prevention, workers still will get ill;
- Medical problems among workers are expected to increase;
- In general 'work' is good for health&well being, while the opposite - unemployment – is a big threat;
- Most workers with health problems visit PHC/GP;
- In (P)HC there is often a Blind Spot for work, although a vast part of main diseases is work related (causal/conditional);
- There is insufficient coordination between OHS/OPs and the public/general health care;

## Conclusions (2): do we need a sixth pillar: Health Care?

- So the third pillar is in danger and needs to be strengthened;
- Also a sixth pillar is needed: a Health Care, that takes 'work' into account!

## Final conclusion

Together these six pillars sustain the roof:  
a healthy workforce, the backbone of  
each society!

- Thank you for your attention!